

## Consumers Energy Providing \$5 Million to Help Customers with Heating Bills after Cold Snap

### *Assistance Available Through Five Michigan Nonprofits*

JACKSON, Mich., Feb. 10, 2025 – On the heels of last month's cold snap, Consumers Energy is pledging \$5 million in contributions to Michigan nonprofits to help at-risk customers pay their heating bills starting in February.

“Consumers Energy is proud to lend a hand to households who need help this winter,” said Brandon Hofmeister, Consumers Energy's senior vice president for strategy, sustainability and external affairs. “We want our customers who are concerned with making ends meet to know dollars will be available that can make a difference.”

Consumers Energy is making contributions to five nonprofit agencies this month to help families that are facing hardship. The dollars are available to income-qualified customers through the following organizations:

- TrueNorth Community Services
- United Way of South Central Michigan
- The Salvation Army
- St. Vincent de Paul Society
- Michigan Veterans Trust Fund

People who need help should call 2-1-1, a free service that connects Michiganders with nonprofits to find help with basic needs, from energy bills to food and shelter. Consumers Energy customers also should call 800-477-5050 if they are facing challenges with their bill.

**Learn more:** [ConsumersEnergy.com/assistance](https://www.consumersenergy.com/assistance)

“Consumers Energy's generous gift couldn't come at a better time,” said Chris Sargent, president and executive officer for United Way of South Central Michigan. “Barely halfway through a tough winter, families who struggle financially are finding it hard to keep up with essentials like heating costs. This support gives them hope and a warm home. United Way's Program Assistance Center is grateful for Consumers Energy's compassionate partnership.”

Last year, Consumers Energy helped over 137,000 Michiganders to obtain nearly \$69 million from a variety of sources to pay energy costs. The company is dedicated to the people who count on us for energy and heat, and provides assistance that allows people to stay safe and warm in their homes.

“When it's cold outside, our customers can count on us for reliable energy and a helping hand when they need it,” Hofmeister said. “We're confident our \$5 million contribution will provide meaningful assistance to thousands of households today and over the months ahead.”

Consumers Energy also is encouraging customers to apply for Michigan's Home Heating Credit. If your income is at or below 110% of the federal poverty level, you may apply for the credit for the 2024 tax year to help pay your energy bill.

The credit is available to homeowners and renters. Learn more: [Home Heating Credit Information](#).

Consumers Energy is Michigan's largest energy provider, providing natural gas and/or electricity to 6.8 million of the state's 10 million residents in all 68 Lower Peninsula counties. Consumers Energy knows job number one is to keep the lights on for customers. We are committed to delivering reliable, clean, and affordable energy to our customers 24/7.

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*For more information about Consumers Energy, go to [ConsumersEnergy.com](#).*

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